



Warranty Renewal Program

- Never attempt to repair your hearing instruments. Do-it-yourself repairs usually cause more damage than good. Any problems should be reported immediately to your hearing professional.
- Never wear your hearing instruments in the shower or while swimming.
- If your hearing instruments do get wet, never try any "quick drying" methods such as microwaves, hair dryers or ovens. Consult your hearing professional if your instruments are inoperable due to moisture.
- Always place your hearing instruments in a safe place out of the reach of pets or small children.
- If your hearing instruments sound distorted or are unclear they may be in need of repair and you should consult your hearing professional immediately.
- Visit your hearing professional at least twice a year for follow up care and routine service.
- Hearing loss is dynamic and we recommend that you have your hearing tested at least once a year to ensure you are receiving maximum benefit from your hearing instruments.

Office Locations

TEXAS

Abilene
Amarillo
Athens
Big Spring
Borger
Brady
Brownwood
Carrollton
Cedar Hill
Childress
Cleburne
Corsicana
Dallas
Decatur
Denison
Denton
Dumas
El Paso
Fort Worth
Frisco
Gainesville
Garland
Georgetown
Granbury
Grapevine
Greenville
Henderson
Hereford
Huntsville
Hurst
Irving
Killeen
Lewisville
Livingston
Longview

LUBBOCK

Lubbock
Mansfield
Marshall
McKinney
Midland
Mineola
Mineral Wells
Mt Pleasant
Nacogdoches
Odessa
Palestine
Pampa
Paris
Plainview
Plano
Richardson
Rockwall
Round Rock
San Angelo
San Marcos
Sherman
Snyder
Stephenville
Sulphur Springs
Temple
Terrell
Tyler
Waco
Waxahachie
Weatherford
Wichita Falls

NEW MEXICO

Alamogordo
Albuquerque
Carlsbad
Clovis
Deming
Farmington
Grants
Hobbs
Las Cruces
Los Alamos
Los Lunas
Portales
Roswell
Ruidoso
Santa Fe
Silver City
T or C

ARIZONA

Anthem
Avondale
Casa Grande
Chandler
Mesa
Phoenix North
Scottsdale
Sun City
Sun City West
Wickenburg

COLORADO

Cortez
Durango

OKLAHOMA

Ardmore



or visit www.LHAC.com



www.LHAC.com

Extended Warranty Program: Plan Options

Livingston offers twelve (12) month comprehensive coverage for all hearing aid brands*.

Available as long as your hearing aids are in proper operating condition, our plans provide protection against failure, damage and even loss. Ask your hearing professional which of our flexible protection plans best meets your hearing and lifestyle needs.



PLATINUM
\$189 \$378 BINAURAL
 per instrument

- Twelve (12) month comprehensive coverage for all necessary repairs caused by internal component failure, accidental damage plus a one-time replacement for loss, theft or total destruction.
- Instrument **must** be in proper operating condition at the time of coverage.
- All replacements made with equivalent instruments.
- Valid only on aid(s) less than five (5) years old.
- **\$25 deductible per instrument for repair.**
- **\$100 deductible per custom cased receiver applies for loss and damage claims.****
- **\$500 deductible per hearing aid applies for loss and damage claims.**

GOLD
\$119 \$238 BINAURAL
 per instrument

- Twelve (12) month coverage for all necessary repairs caused by internal component failure.
- Instruments **must** be in proper operating condition at the time of coverage.
- There is no Loss & Damage coverage associated with the Gold Warranty.
- Valid only on aid(s) less than five (5) years old.
- **\$25 deductible per instrument for repair.**

WARRANTY INFORMATION

Name:	LEFT AID	RIGHT AID
Date:	S/N:	S/N:
Office:	Expiration Date:	Expiration Date:
Approval Signature:	Plan Type: <input type="radio"/> PLATINUM <input type="radio"/> GOLD	Plan Type: <input type="radio"/> PLATINUM <input type="radio"/> GOLD

PLAN OPTION	GOLD	PLATINUM
Battery Doors	✓	✓
Soldering	✓	✓
Microphones	✓	✓
Receivers	✓	✓
Transducers	✓	✓
Switches	✓	✓
Auto Coils	✓	✓
Potentiometers	✓	✓
D-Mics	✓	✓
Volume Controls	✓	✓
Reprogramming	✓	✓
Lithium Ion Battery Replacement	✓	✓
Lost	-	✓
Damaged	-	✓
Stolen	-	✓
Circuit Replacement	-	✓
Replating	-	✓
Reshelling	-	✓
Custom Cased Receiver Replacement	-	✓

OUR LOW PRICE GUARANTEE

If you find a lower advertised price on an identical hearing aid or product at any local retail competitor, we will beat their price by 10% when you buy from us. Just bring us the competitor's current ad. Competitor's remanufactured, discontinued, and used hearing aids are excluded from this offer.



*Retain this as proof of purchase. Warranty honored at any Livingston location. Some restrictions may apply.

**Custom cased receivers have varying manufacturer warranty terms. Please check the manufacturer terms.