



# Warranty Renewal Program

- Never attempt to repair your hearing instruments. Do-it-yourself repairs usually cause more damage than good. Any problems should be reported immediately to your hearing professional.
- Never wear your hearing instruments in the shower or while swimming.
- If your hearing instruments do get wet, never try any "quick drying" methods such as microwaves, hair dryers or ovens. Consult your hearing professional if your instruments are inoperable due to moisture.
- Always place your hearing instruments in a safe place out of the reach of pets or small children.
- If your hearing instruments sound distorted or are unclear they may be in need of repair and you should consult your hearing professional immediately.
- Visit your hearing professional at least twice a year for follow up care and routine service.
- Hearing loss is dynamic and we recommend that you have your hearing tested at least once a year to ensure you are receiving maximum benefit from your hearing instruments.

## Office Locations

### TEXAS

Abilene  
Amarillo  
Athens  
Big Spring  
Borger  
Brady  
Brownwood  
Carrollton  
Cedar Hill  
Childress  
Cleburne  
Corsicana  
Dallas  
Decatur  
Denison  
Denton  
Dumas  
El Paso  
Fort Worth  
Frisco  
Gainesville  
Garland  
Georgetown  
Granbury  
Grapevine  
Greenville  
Henderson  
Hereford  
Hurst  
Irving  
Killeen  
Lewisville  
Longview  
Lubbock  
Mansfield

### Marshall

McKinney  
Midland  
Mineola  
Mineral Wells  
Mt Pleasant  
Nacogdoches  
Odessa  
Palestine  
Pampa  
Paris  
Plainview  
Plano  
Richardson  
Rockwall  
Round Rock  
San Angelo  
San Marcos  
Sherman  
Snyder  
Stephenville  
Sulphur Springs  
Temple  
Terrell  
Tyler  
Waco  
Waxahachie  
Weatherford  
Wichita Falls

### NEW MEXICO

Alamogordo  
Albuquerque  
Carlsbad  
Clovis  
Deming  
Farmington  
Grants  
Hobbs  
Las Cruces  
Los Alamos  
Los Lunas  
Portales  
Roswell  
Ruidoso  
Santa Fe  
Silver City  
T or C

### ARIZONA

Anthem  
Avondale  
Casa Grande  
Chandler  
Mesa  
Phoenix North  
Scottsdale  
Sun City  
Sun City West  
Wickenburg

### COLORADO

Cortez  
Durango

### OKLAHOMA

Ardmore



SCAN ME



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# Extended Warranty Program: Plan Options

**Livingston offers twelve (12) month comprehensive coverage for all hearing aid brands\*.**

Available as long as your hearing aids are in proper operating condition, our plans provide protection against failure, damage and even loss. Ask your hearing professional which of our flexible protection plans best meets your hearing and lifestyle needs.



**PLATINUM**  
**\$189** \$379 BINAURAL  
 per instrument

- Twelve (12) month comprehensive coverage for all necessary repairs caused by internal component failure, accidental damage plus a one-time replacement for loss, theft or total destruction.
- Instrument **must** be in proper operating condition at the time of coverage.
- All replacements made with equivalent instruments.
- Valid only on aid(s) less than five (5) years old.
- **\$25 deductible per instrument for repair.**
- **\$100 deductible per custom cased receiver applies for loss and damage claims.**
- **\$500 deductible per hearing aid applies for loss and damage claims.**

**GOLD**  
**\$119** \$238 BINAURAL  
 per instrument

- Twelve (12) month coverage for all necessary repairs caused by internal component failure.
- Instruments **must** be in proper operating condition at the time of coverage.
- There is no Loss & Damage coverage associated with the Gold Warranty.
- Valid only on aid(s) less than five (5) years old.
- **\$25 deductible per instrument for repair.**

PLAN OPTION	GOLD	PLATINUM
Battery Doors	✓	✓
Soldering	✓	✓
Microphones	✓	✓
Receivers	✓	✓
Transducers	✓	✓
Switches	✓	✓
Auto Coils	✓	✓
Potentiometers	✓	✓
D-Mics	✓	✓
Volume Controls	✓	✓
Reprogramming	✓	✓
Lithium Ion Battery Replacement	✓	✓
Lost	-	✓
Damaged	-	✓
Stolen	-	✓
Circuit Replacement	-	✓
Replating	-	✓
Reshelling	-	✓
Custom Cased Receiver Replacement	-	✓

## WARRANTY INFORMATION

<b>Name:</b>	<b>LEFT AID</b>	<b>RIGHT AID</b>
<b>Date:</b>	S/N:	S/N:
<b>Office:</b>	Expiration Date:	Expiration Date:
<b>Approval Signature:</b>	Plan Type: <input type="radio"/> PLATINUM <input type="radio"/> GOLD	Plan Type: <input type="radio"/> PLATINUM <input type="radio"/> GOLD

### OUR LOW PRICE GUARANTEE

If you find a lower advertised price on an identical hearing aid or product at any local retail competitor, we will beat their price by 10% when you buy from us. Just bring us the competitor's current ad. Competitor's remanufactured, discontinued, and used hearing aids are excluded from this offer.



\*Retain this as proof of purchase. Warranty honored at any Livingston location.